Heat Pump Water Heater Product Assessment

For use in conjunction with "A Specification for Residential Heat Pump Water Heaters Installed in Northern Climates Version 4.0"

10/26/2011

General Information	
Manufacturer:	
Unit model/size:	Model number:
Note: a separate assessment must be provided for each model/size.	Size (gallons):
Assessor name/title/contact info: (person filling out this Assessment, not necessarily the same as the certification or test lab)	

Product Sp	ecifications
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Date of assessment:

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Unit Dimensions and Weight		
Tank material		
Refrigerant type		
Condenser coil location (in-tank, around		
tank, external):		
Compressor	Power consumption:	
	Compressor operating range (°F)	
Auxiliary electric heat	Power consumption (per element):	
	Number of elements:	
Fan power consumption		
Defrost method (active, passive, other –		
please describe)		

ENERGY STAR Compliance

ENERGY STAR certification date	
Name/contact information of third-party certification body	
Reported Energy Factor	
Reported First Hour Rating	



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Product Performance

Name/contact information of test facility	□ same as ENERGY STA	R certification body
	□ independent test fac	ility:
	☐ mfg test facility:	
Northern Climate Energy Factor (see Appendix A of specification for test and calculation method)	EF ₆₇ :	
	EF ₅₀ :	
	EF _{resistance} :	
	EF _{NC} :	
Northern Climate Delivery Rating	# of showers	
(see Appendix B of specification for test and	delivered	
calculation method)	(to nearest .5):	
Sound level (see Appendix D of specification		
for sound measurement procedure)		
Freeze protection test (see Appendix C of	□ Not tested	
specification for test procedure)	Compressor runs and	□ yes □ no
	tank recovers	Comments:
	No ruptures or leaks:	□ none □ yes (describe):

Features

Compressor	Notifies consumer when compressor has shut-down due to	□ yes □ no
(section 5.2 of	a failure	Comments:
specification)	If compressor is disabled by consumer, the water heater	□ yes □ no
	should return to default operation after 48 hours	Comments:
	If the compressor is temporarily disabled due to specific	□ yes □ no
	operational controls, unit displays that the heat pump is not	Comments:
	currently operating but shall restore compressor operation	
	as soon as conditions return to allowable parameters	
Warranty and	Minimum 10 year parts, 1 year labor warranty	□ yes □ no
Service		Comments:
(section 5.3 of	The unit shall include clear information on how to obtain	
specification)	warranty service, replacement filters or other maintenance	□ yes □ no
	items, and technical support via a toll-free phone number	Comments:
	clearly marked on the exterior of the unit.	
Ducting	Exhaust ducting kit available (and unit can run with or	□ yes □ no
(section 5.4	without kit)	Comments:



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and 6.1 of	Intake ducting kit available (and unit can run with or	□ yes □ no
specification)	without kit)	Comments:
	The unit shall be capable of delivering its rated air-flow	□ yes □ no
	across the evaporator at a minimum intake and exhaust	Comments:
	duct static pressure drop of 0.25 inch water gauge.	
Condensate	Min. inside diameter pipe of ¾ inch with specifications and	□ yes □ no
Management	installation instructions	Comments:
(section 5.5 of	Overflow/Blockage Shut-off and Alarm	□ yes □ no
specification)		Comments:
	Self-cleaning drain service	□ yes □ no
		Comments:
Air Filter	Permanent, washable or standard furnace filter	□ yes □ no
(section 6.2 of		Comments:
specification)	Maintenance alarm	□ yes □ no
		Comments:
Electric	During the first draw of the standard DOE First Hour Rating	□ yes □ no
Resistance	Test, the electric resistance heating element shall not be	Comments:
heating	turned on until at least 66% of the tank's measured water	
element	volume has been withdrawn.	
(section 5.6 of		
specification)		

Availability and Pricing

Product availability (describe U.S retail / distribution channels)	
Pricing (manufacturer suggested retail price)	
Other names (models/makes) this unit is also sold under	

Please attach a product operating manual and installation manual, as well as laboratory test reports to confirm reported results.

Submit completed assessment package to HPWH_Assessments@neea.org

