# Marketing and Sales Support

Reduce energy use. Save money. Create jobs.



# **Contractor Marketing Goals**

- Build broad, positive awareness of and support for the program
- Provide contractors the tools and resources to motivate property owners to overcome barriers to participation
- Target marketing efforts and messages to drive homeowners to the website and to contractors
- Align and coordinate marketing efforts with utilities and other local and regional partners
- To be flexible and responsive to needs



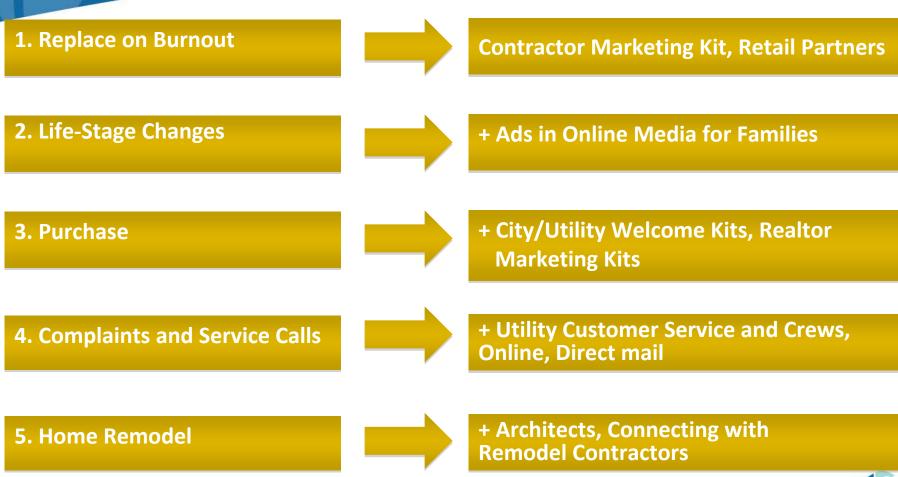
# Key Messages



- Save on Utility Bills
- Save on Upgrades
- Certified Contractors Save Money
- Help the Environment/Climate Change
- Reduce Foreign Oil/Fossil Fuels
- Increase Property Values
- Comfort
- Indoor Air Quality



### Trigger-Event Marketing



### What is our Call to Action?

### GO TO THE WEBSITE!



Visit the website to plan your upgrade



Find a contractor



Complete your project



Get your rebate!

# www.EnergyUpgradeCA.org





### Los Angeles County

My Action Plan

About the Program

Contractors and Raters

Rebates and Incentives

Financing

Local Info



### **Upgrade Updates**

#### LA County Boosts Incentive Again!

Beginning September 6, 2011, LA County residents can take advantage of a new rebate structure for energy upgrades and get up to \$8,000 back.

### Apply Now for Contractor Training Scholarships!

Get certified to become an Energy Upgrade Participating Contractor and get a \$1000 scholarship from LA County

### Financing Program Now Available

LA County has launched a financing program to provide special loans for homeowners doing energy upgrades to their homes through Energy Upgrade California in LA County.

Vious more

Subscribe 3



- Up to \$4,000 from LA County Go ■
- . Up to \$4,000 from your utility
- Apply now!







An EDISON INTERNATIONAL \* Company



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### Los Angeles County

**My Action Plan** 

About the Program

Contractors and Ra

Rebates and Incentiv

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Local In

Overview

Contractor Directory

Rater Directory

About Directories

How to Participate

Trainings

Scholarships

HVAC Pilot



### **Contractors and Raters**

Energy Upgrade California connects you with qualified professionals who have the tools and training to help make your home more energy efficient.

Participating contractors and home energy raters are trained to provide the highest level of service from state programs, utility companies and nationally recognized home performance and green building organizations. Rigorous quality assurance systems ensure that their work meets the standards for each of the programs offered by Energy Upgrade California.

#### Starting Your Project

You can start your project by first working with a home energy rater to receive an official certificate of your home's energy efficiency, or work directly with a participating an Energy Upgrade contractor to plan and complete your energy upgrade.

#### Whole-House Home Energy Rater

- . Conducts an independent assessment of your home's energy use
- Provides an official certificate showing your home's energy rating
- Certified by CalCERTS, currently the sole Energy Commission approved Provider.
  Additional Providers may be approved by the Energy Commission
- . Does not ensure eligibility for Energy Upgrade utility incentives
- · Does not implement any energy efficiency measures

#### Learn more about a home energy rating

See raters that serve your county »

#### **Participating Contractor**

- · Conducts an assessment of your home's energy use
- Develops a recommended scope of work for your upgrade project
- · Ensures eligibility for Energy Upgrade utility incentives
- · Certified by the Building Performance Institute
- . Does not provide an official HERS II energy rating certificate

#### Learn more about Energy Upgrade Packages

#### See contractors that serve your county »

#### Rebates, Incentives and Financing Options

Participating contractors and raters can help you qualify for the following:

	Home Energy Rating Rebate	Local Rebates and Incentives	Utility Rebates and Incentives	CHF Financing*
Whole-House Home Energy Rater	4	✓		4
Participating Contractor		4	4	1

\*The CHF Residential Energy Retrofit Program offers low-interest loans to eligible homeowners. See Local Financing to determine if CHF financing is available in your area. To qualify, you must first get a Whole-House Home Energy Rating and then work with a participating contractor to install your upgrades.



# Statewide Marketing

### **State Media Buys:**

- Radio Ads
- Online Ads

### **Materials Available for Use:**

- Video and TV Ads (available for use and placement)
- Fact Sheets
- FAQs
- Customer Brochures
- Developing Cooperative Marketing Program
- + Utility Company Materials



# Brand Guidelines and Vocabulary

NO YES

Retrofit Upgrade

Audit Assessment

Prescriptive Basic

Performance Advanced

uly 2010 **v.10** 



graphic standards guide



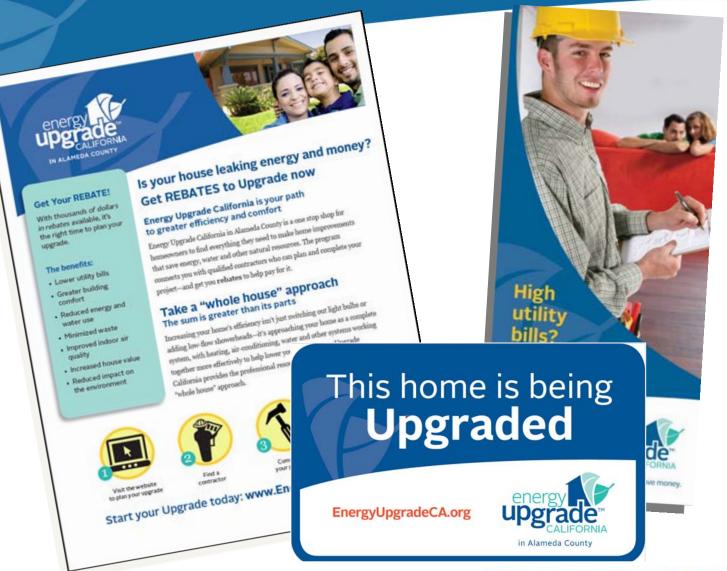
# **Contractor Marketing Kits**







# Contractor Marketing Kits





### **Co-Branding**



Informational brochure, front

**Upgrade Today!** Work with your Energy Upgrade Calife is brochure was provided by an Energy Upgrade Participating Contractor to decide v California Participating Contractor. energy efficiency upgrades are be your home. Get a home energy as Make your enery of Call us today! 510-555-1234 www.tmg-group.com Please call your Participating Contractor for specific information about upgrades, rebates and incentives. You can find more information about the Energy This brochure was provided by an Energ California Participating Contractor. lograde Program and learn about upgrades to rove your home's energy efficiency at TMG Call us today! 510-555-1234 Please call your Participating Contractor for specific information about upgrades, relates and incentives. You can find more information about the Energy Upgrade Program and learn about upgrades to improve your hories's energy efficiency at www.linergy.upgradeCh.org.

Informational brochure, back

nergyUpgradeCA.org.

horizontal option, full color logo on a white background

PARTICIPATING CONTRACTOR



horizontal option, black and white logo on a white background

PARTICIPATING CONTRACTOR



wordmark in blue



wordmark in black



### Co-Branding





Reduce energy use. Save money. Create jobs.

### **Energy Upgrade California Rebates**

### Receive up to \$4,000 in Energy Upgrade California Rebates For Energy Efficiency!

#### How the PG&E Rebates Work

- Call us to schedule a home energy assessment. Assessment determine your home's eligibility for energy rebates. Rebate funding comes from Energy Upgrade California (energyupgradeca.org), PG&E and Federal stimulus tax credits.
- One of our energy specialists will arrive at your home to conduct a thorough home energy assessment. We use the latest diagnostic equipment and software to computer model your home performance.
- We will develop a personazlied home energy report detailing opportunities for energy efficiency improvements.
- 4. Enroll to do the efficiency upgrades and enjoy a more comfortable and efficient home. We will assemble the rebate paperwork. All you have to do is sign the paperwork and your energy rebate check from will arrive in the mail.

**PG&E Rebate Program Details:** 

First Name		
Last Name		
Email		
Phone		
Zíp		
CO	NTACT	ME

"Our house is much more comfortable now, and they helped us get a \$2,500 PG&E rebate and deduct our materials from our taxes." -Curtis B. Oakland





front

### Upgrade your home NOW!

You can take advantage of up to \$4,000 in rebates when you complete energy upgrades to your home.

We are an Energy Upgrade Participating Contractor in your area. Funding is available for a limited time and incentives and rebates are first come, first serve. Contact us to begin your energy upgrade today!



(510) 555-1234 www.cornerstone.com

CA LICENSE #12345678

### Why upgrade your home?

An energy-efficient home has a lot of benefits:

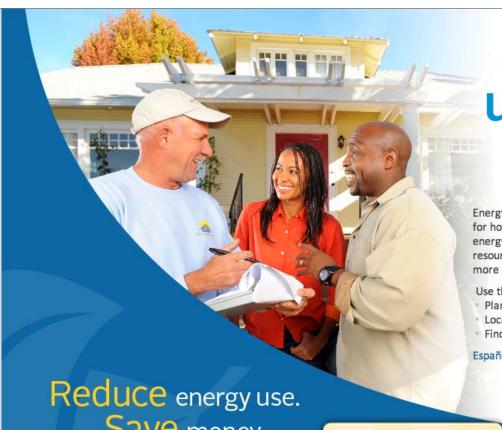
- · An efficient home can help save you money.
- · An efficient home is a more comfortable home.
- · An efficient home helps the environment.

PARTICIPATING CONTRACTOR



CORNERSTONE SPECIALTIES, INC. 800 Main Street Anytown, CA 95555







Energy Upgrade California is your one-stop-shop for home improvement projects that lower your energy use, conserve water and natural resources, and make your home healthier and more comfortable.

Use this website to:

- Plan your upgrade projects
- Locate participating contractors
- Find rebates and incentives

Español | 中文

Save money. Create jobs.

### Why Upgrade Now?

Learn about the benefits of an Energy Upgrade

### Get Local Information!

Enter your county name or zipcode to find local rebates and contractors

Subscribe 3

**Upgrade Updates** 

### Finance your Upgrade with PowerSaver

Eligible California homeowners can access up to \$25,000 for energy-saving projects like insulation, heating and cooling systems, and solar panels.

### Watch the Video Vignette!

Follow the Halls as they consider home energy upgrades and visit Roberto, who shows them his upgrade project.

### Go Green, Get Green

Using eco-friendly materials like recycled content insulation helps conserve resources and can increase the value of your home.

Find out more

I'm a Contractor or Rater

Sign up for e-updates

News

Events

Resources

Income qualified



### Reduce energy use. Save money. Create jobs.

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Resource

Income qualified



### **Resource Library**

The Resource Library provides access to marketing materials and other tools to help you promote Energy Upgrade California in your area. The library is available to the following eligible users. Please click the link below to access the corresponding library:

- Participating Contractors
- . City County and Regional Staff
- · Program Partners and Affiliates
- Speakers Bureau
- Energy Champions

#### Print on Demand Site

If you would like to customize and order professionally printed marketing materials, you can access the

print-on-demand site using the same us

Enter the print on demand website

The Resource Library and Print on Dema and have not received access to the libra

### Access....

- 1. Become a participating contractor
- 2. Register on the Statewide Website
- 3. Get password and access

### Other potential resources

- Co-op marketing programs in ABAG, Los Angeles, San Diego
- Print On Demand
- Co-branding guidance and assistance
- Sales and Speakers Training
- Networking and Participation in Open Homes and Media

